

How To: Download LIPA Utility Data



To find your electricity usage, please complete the following steps:

1. Go to lipower.org, and click on “Register as New User” on the bottom left of LIPA’s homepage.

The screenshot shows the LIPA website homepage in a browser window. The address bar displays <http://lipower.org/>. The page features a navigation menu with links for My Home, My Business, About LIPA, Account Log In, Power Outages, Press & Events, and Contact Us. A search bar is located in the top right corner. The main content area includes a large banner for Pool Pump Rebates, which offers a rebate for replacing single-speed pool pumps with variable-speed or two-speed pumps. Below the banner are four category tiles: Critical Care Program, Pool Pump Rebates, Today's CFLs, and Storm Center. A central navigation menu is divided into four columns: My Account, My Home, My Business, and Efficiency & Renewables. The My Account column contains a login form with fields for User Name and Password, a Login button, and a link to Register as New User. A large red arrow points to the Register as New User link with the text "Click Here". The My Home column lists links for Billing and Payment and Financial Assistance. The My Business column lists links for Billing and Payment, Commercial Efficiency, Electric Rate Discounts, Save Energy & Money, and More... The Efficiency & Renewables column lists links for Refrigerator Recycling, Cool Homes Program, Home Energy Audit, Renewable Energy, and More... At the bottom of the page, there are sections for Quick Links, Press Releases, and New York State Initiatives. The Quick Links section features a graphic for "WATTS GOING DOWN CONSERVE ENERGY ON CRITICAL DEMAND DAYS". The Press Releases section includes news about LIPA's annual grid drill and the approval of a wind project. The New York State Initiatives section lists programs like Governor Paterson's Office of Taxpayer Accountability and a customer satisfaction survey.

<http://lipower.org/residential/account/register.html>

2. Click on the “Begin New User Registration” link. A registration page will appear; fill out this page and click submit. A confirmation page will appear, close the page, and log onto the website using your new user name and password.

The screenshot shows the LIPA website's registration page in a Windows Internet Explorer browser. The browser's address bar shows the URL <http://lipower.org/residential/account/register.html>. The website header includes the LIPA logo (Long Island Power Authority) and navigation tabs for "My Home", "My Business", "About LIPA", "Account Log In", "Power Outages", "Press & Events", and "Contact Us". A search bar is located in the top right corner.

The main content area is titled "Register for My Account" and includes the sub-header "It's easy to manage your account -- 365 days a year." Below this, there is a section for "Registering for My Account" with a list of steps:

- Registration is a **two-step process**
- First you need to create an online account with a User Name & Password
- Second, once your online account has been created, you will need to add your LIPA electric account information.

The first step is "Step One: Create an Account", which includes a link for "Begin New User Registration". A large red arrow with the text "Click Here" points to this link. The instructions for this step are:

- Select the "Register" link above. A pop-up window will appear.
- Fill out the form in its entirety. The form will ask for the following information:
 - First and Last name
 - User Name (you will create this)
 - Email Address
 - Password (you will create this)
- Click Submit. A confirmation page will appear.
- Close the confirmation page.
- Log in with the User Name and Password you have just created.

The second step is "Step Two: Adding a LIPA Account", which includes the following instructions:

- Log-in to My Account using your User Name and Password
- Select "Add Account"
- Enter your Customer ID/Account Number from your most recent LIPA bill.
- Enter the PIN Number from the important message section on the bill.
- Click submit. Please allow a minute or so for your account to appear. You will see a

On the right side of the page, there is a "manage my account" section with input fields for "User Name" and "Password", and a "Sign In" button. Below this is a "my account highlights" section with a list of services:

- View & pay your electric bill online
- Access account history
- Perform a home energy audit
- Access electric usage history
- Turn on, close or transfer service
- Enter meter readings

3. Referring to one of your recent LIPA bills, type your Customer ID, and PIN numbers into the corresponding text boxes, and click “submit.”

The screenshot shows a web browser window titled "Siebel eService - Windows Internet Explorer" with the URL "https://www.liaccount.com/eservice_enu/start.swe?SWECmd=Start&SWEHq=www.liaccount.com". The browser's address bar and search bar are visible. The page header includes the LIPA logo (Long Island Power Authority) and a "NEW YORK STATE" banner. A navigation menu contains links for "NEWS CENTER", "ABOUT LIPA", "EFFICIENCY", "MY HOME", "MY BUSINESS", "MY COMMUNITY", "CUSTOMER CARE", and "MY ACCOUNT". Below the menu is a green bar labeled "LIPA My Account Homepage".

The main content area features a "Welcome" message: "Welcome Today is Tuesday, July 20, 2010." with a "Log Out" button. Below this is a "Welcome to My Account services!" section with instructions: "To complete your registration, please enter your LIPA Customer ID or Account number and PIN number in the boxes below. Your PIN can be found under our website address on the left side of your bill."

The "Add Accounts" form is the central focus. It has a "Submit" and "Cancel" button at the top right. The form asks: "From your LIPA bill tell us:" and provides two input fields: "Customer ID or Account Number" and "PIN:". A large red arrow points to these fields with the text "Enter Info. Here". Below the input fields is a link: "Need help with your account number or PIN?".

The form also asks: "Are you a new customer moving into our service area? Click [OPEN ACCOUNT](#) to complete a service request." and "How did you hear about LIPA My Account? (optional)" with a list of radio button options: "Browse LIPA Web Site", "Newspaper Ad", "Radio", "Television/ Cable", "Email Notification", "LIPA Newsletter", "LIPA Bill Insert/Message", "Special Mailer", "Trade Show", "LIPA Representative", "Friend or Family Member", and "Other". "Submit" and "Cancel" buttons are at the bottom right of the form.

The footer contains contact information: "Need Assistance? [Email LIPA](#) | Residential Customers: 1-800-490-0025 | Commercial Customers: 1-800-966-4818 © 1996-2008 Long Island Power Authority. All rights reserved."

4. Click on your account number to confirm your account, and you will be directed to your “LIPA My Account Homepage.” To view your usage data, click on “Usage History.”

The screenshot shows a web browser window titled "Siebel eService - Windows Internet Explorer" with the URL "https://www.liaccount.com/eservice_enu/start.swe?SWECmd=Start&SWEHo=www.liaccount.com". The page header includes the LIPA logo, "NEW YORK STATE", and navigation links like "Storm Center" and "Contact LIPA". A menu bar contains "NEWS CENTER", "ABOUT LIPA", "EFFICIENCY", "MY HOME", "MY BUSINESS", "MY COMMUNITY", "CUSTOMER CARE", and "MY ACCOUNT". The main content area is titled "LIPA My Account Homepage" and includes a welcome message, a "Log Out" button, and an "Account Summary" section with a link to update the email address. A central "My Account" menu lists various services, with "Usage History" highlighted by a large red arrow and the text "Click Here". Other sections include "Special Offer" for paperless billing, a "Promotions" form, and "Billing/Payment Programs" for automatic billing and e-LERT enrollment. The footer contains contact information and copyright details.

5. Finally, please print out this page, and submit it to us as soon as possible. To print, click “File” at the top left of your screen. Next, click on the “Print” button featured in the drop-down menu.

Siebel eService - Windows Internet Explorer
 https://www.liaccount.com/eservice_enu/start.swe?SWECmd=Start&SWEHo=www.liaccount.com

File Edit View Favorites Tools Help

Siebel eService

My Profile Help Log Out

LIPA
Long Island Power Authority

NEW YORK STATE

Storm Center | Contact LIPA

NEWS CENTER ABOUT LIPA EFFICIENCY MY HOME MY BUSINESS MY COMMUNITY CUSTOMER CARE MY ACCOUNT

LIPA My Account Homepage

Account Summary

Click here to update your email address!

My Profile
 Add Account
 Choose or Remove Account
 Change Your Contact Information

Customer ID:
 Account Status:
 Amount Due:
 Payment Due Date:
[Make Payment Now](#)

Last Bill Amount:
 Last Bill Date:
 Last Payment Amount:
 Last Payment Date:

BILLING PROGRAMS STATUS
 Balanced Billing:
 e-LERT:
 DirectPay:

Service Address

Next Meter Read
 Account Number:
 Street:
 City:
 State:
 Zip Code:

Changes in Your Bill? Refer to our [FAQ](#) page. For help with terms used on this page, click [here](#).

Use our free online energy analyzer to find out how to lower your energy bills. [Energy Analysis](#)

Electric Usage History

Select a Bill to Date to analyze your bill 1 - 16 of 16 [Back](#)

Bill Date	Days In Bill	Meter Reading	Reading Type	KWH Used	Bill Amount	KWH Used Per Day
06/30/2010	63	82572	ACTUAL	1,226	\$254.45	19.46
04/28/2010	61	81346	ACTUAL	1,195	\$245.10	19.59
02/26/2010	58	80151	ESTIMATE	799	\$168.19	13.78
12/30/2009	60	79352	ACTUAL	968	\$197.76	16.13
10/31/2009	61	78384	ACTUAL	915	\$191.87	15
08/31/2009	63	77469	ACTUAL	1,516	\$321.27	24.06
06/29/2009	61	75953	ACTUAL	982	\$205.12	16.1
04/29/2009	62	74971	ACTUAL	813	\$174.45	13.11
02/26/2009	58	74158	ACTUAL	799	\$170.63	13.78
12/30/2008	63	73359	ACTUAL	910	\$187.80	14.44
10/28/2008	60	72449	ACTUAL	1,018	\$212.83	16.97
08/29/2008	60	71431	ACTUAL	1,477	\$313.26	24.62
06/30/2008	32	69954	ACTUAL	584	\$120.73	18.25
05/29/2008	29	69370	ESTIMATE	500	\$98.82	17.24
04/30/2008	30	68870	ACTUAL	356	\$72.70	11.87
03/31/2008	31	68514	ESTIMATE	529	\$104.63	17.06

Here you will find your electricity usage data. This is some of the information we need.

ce? [Email LIPA](#) | Residential Customers: 1-800-490-0025 | Commercial Customers: 1-800-966-4818
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Internet 100%